

U.S. State Privacy Notice Supplement to Connect 4 Patients' Privacy Notice

Last Updated: July 5, 2025

This U.S. State Privacy Notice (“State Privacy Supplement”) supplements the information contained in the Privacy Notice, located on the Website (the “Site”) of Connect 4 Patients (“Connect4Patients”, “Company”, “we”, or “us”), and applies solely to consumers as defined under state specific privacy laws that are applicable to Connect4Patients. In the event of any conflict between this notice and our Privacy Notice, this privacy notice shall govern. We adopt this notice to comply with U.S. State Privacy Laws including: California, Colorado, Connecticut, Delaware, Iowa, Minnesota, Montana, Nebraska, New Hampshire, New Jersey, Oregon, Tennessee, Texas, Utah, and Virginia.

This State Privacy Supplement is designed to provide you with notice of our practices over the prior twelve (12) months, as required under some U.S. State Privacy Laws.

Information We Collect

The information we collect is identified in the “Information We Collect” section of our Privacy Notice. The information we collect includes Personal Data, which is information that identifies, relates to, describes, references, is capable of being associated with, or reasonably could be linked, directly or indirectly, with a specific individual, consumer, or personal device (“Personal Data”); and for limited purposes we also collect Sensitive Personal Data.

Not included in the definition of Personal Data is information that is publicly available or information that has been de-identified or aggregated.

Use and Disclosure of Personal Data

We may use or disclose your Personal Data as described in the “How We Use Your Information” and “How and Why We Disclose Your Information” sections of our Privacy Notice.

The table below describes the categories of Personal Data we collect as well as examples of the type of data that fit within such categories, the purpose for which such data is processed, and the categories of recipients for each category of data as part of disclosures for business purposes, as well as disclosures that may be considered a sale or share under certain U.S. State Privacy Laws.

Categories	Purpose	Categories of Recipients for a Business Purpose	Categories of Recipients Sold or Shared for
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			Cross Context Behavioral/Targeted Advertising
<p>Identifiers.</p> <p>Examples include: A real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, or other similar identifiers.</p>	<p>Connect4Patients uses this information only in accordance with applicable laws, such as to provide you with the products and services you specifically request or consent to and other uses or disclosures as you expressly consent to from time to time; or as required by law.</p>	<p>Business purpose</p> <ul style="list-style-type: none"> • Service providers and Contractors • Third parties in connection with products or services we provide to you • Affiliates 	<ul style="list-style-type: none"> • Advertisers and marketing partners; • Data analytics providers; and • Social media networks.
<p>Personal Records.</p> <p>Examples include: A name, signature, Social Security number, physical characteristics or description, address, associated telephone numbers, passport number, driver’s license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information, or health insurance information.</p>	<p>Connect4Patients uses this information only in accordance with applicable laws, such as to provide you with the products and services you specifically request or consent to and other uses or disclosures as you expressly consent to from time to time; or as required by law.</p>	<ul style="list-style-type: none"> • Service providers and Contractors • Third parties in connection with products or services we provide to you • Affiliates 	<ul style="list-style-type: none"> • NONE
<p>Personal Characteristics.</p> <p>Examples include: Age, race, color, ancestry, national origin, citizenship, religion or creed, marital status, medical condition, physical or mental disability, sex (including gender, gender identity, gender expression, pregnancy or childbirth and related medical conditions), sexual orientation, veteran or</p>	<p>Connect4Patients uses this information only in accordance with applicable laws, such as to provide you with the products and services you specifically request or consent to and other uses or disclosures as you expressly consent to from time to time; or as required by law.</p>	<ul style="list-style-type: none"> • Service providers and Contractors • Third parties in connection with products or services we provide to you • Affiliates 	<ul style="list-style-type: none"> • NONE

<p>military status, genetic information (including familial genetic information).</p>			
<p>Commercial information.</p> <p>Examples include: products or services purchased, obtained, or considered, or other purchasing or consuming histories or tendencies.</p>	<p>Connect4Patients uses this information only in accordance with applicable laws, such as to provide you with the products and services you specifically request or consent to and other uses or disclosures as you expressly consent to from time to time; or as required by law.</p>	<ul style="list-style-type: none"> • Service providers and Contractors • Third parties in connection with products or services we provide to you • Affiliates 	<ul style="list-style-type: none"> • Advertisers and marketing partners; • Data analytics providers; and • Social media networks.
<p>Biometric information.</p> <p>Examples include: Genetic, physiological, behavioral, and biological characteristics or activity patterns used to extract a template or other identifier or identifying information, such as fingerprints, faceprints, and voiceprints, iris or retina scans, keystroke patterns, gait, or other physical patterns, and sleep, health, or exercise data.</p>	<p>Connect4Patients uses this information only in accordance with applicable laws, such as to provide you with the products and services you specifically request or consent to and other uses or disclosures as you expressly consent to from time to time; or as required by law.</p>	<ul style="list-style-type: none"> • Service providers and Contractors • Third parties in connection with products or services we provide to you • Affiliates 	<ul style="list-style-type: none"> • NONE
<p>Internet or other similar network activity.</p> <p>Examples include: Browsing history, search history, information on a consumer’s interaction with a website, application, or advertisement</p>	<p>Connect4Patients uses this information only in accordance with applicable laws, such as to provide you with the products and services you specifically request or consent to and other uses or disclosures as you expressly consent to from time to time; or as required by law.</p>	<p>Business purpose</p> <ul style="list-style-type: none"> • Service providers and Contractors • Third parties in connection with products or services we provide to you • Affiliates 	<ul style="list-style-type: none"> • Advertisers and marketing partners; • Data analytics providers; and • Social media networks.
<p>Geolocation data.</p> <p>Examples include: Physical location or movements.</p>	<p>Connect4Patients uses this information only in accordance with applicable laws, such as to provide you with the products and services you specifically request or</p>	<ul style="list-style-type: none"> • Service providers and Contractors • Third parties in connection with products or services we provide to you 	<ul style="list-style-type: none"> • Advertisers and marketing partners; • Data analytics providers; and • Social media networks.

	consent to and other uses or disclosures as you expressly consent to from time to time; or as required by law.	<ul style="list-style-type: none"> • Affiliates 	
<p>Sensory data.</p> <p>Examples include: Audio, electronic, visual, thermal, olfactory, or similar information.</p>	Connect4Patients uses this information only in accordance with applicable laws, such as to provide you with the products and services you specifically request or consent to and other uses or disclosures as you expressly consent to from time to time; or as required by law.	<ul style="list-style-type: none"> • Service providers and Contractors • Third parties in connection with products or services we provide to you • Affiliates 	<ul style="list-style-type: none"> • NONE
<p>Professional or employment-related information.</p> <p>Examples include: Current or past job history</p>	Connect4Patients uses this information only in accordance with applicable laws, such as to provide you with the products and services you specifically request or consent to and other uses or disclosures as you expressly consent to from time to time; or as required by law.	<ul style="list-style-type: none"> • Service providers and Contractors • Third parties in connection with products or services we provide to you • Affiliates 	<ul style="list-style-type: none"> • NONE
<p>Sensitive Personal Information.</p> <p>Examples include: Governmental IDs - social security number, driver's license number, passport number, or other similar government issued identifications</p> <p>Children's Examples include: Information of a known child age 13 or younger and teens aged 13-16</p> <p>Financial Examples include: bank account number, credit card number, debit card number, or any other financial information, information, Account log-in, financial account, debit card, or credit card</p>	Connect4Patients uses this information only in accordance with applicable laws, such as to provide you with the products and services you specifically request or consent to and other uses or disclosures as you expressly consent to from time to time; or as required by law.	<ul style="list-style-type: none"> • Service providers and Contractors • Third parties in connection with products or services we provide to you • Affiliates 	<ul style="list-style-type: none"> • NONE

<p>number in combination with any required security or access code, password, or credentials allowing access to an account. Examples Include: Racial information, Ethnic origin, religious, or philosophical beliefs. Examples include: Information identifying any unions memberships of consumer. Examples include: biometric information for the purpose of uniquely identifying a consumer.</p> <p>Precise Geolocation.</p> <p>Examples include: location within a radius of 1,850 feet Examples Include: medical information, or information concerning a consumer’s health; concerning a consumer’s sex life or sexual orientation.</p>			
<p>Inferences drawn from other Personal Information.</p> <p>Examples Include: Profile reflecting a person’s preferences, characteristics, psychological trends, predispositions, behavior, attitudes, intelligence, abilities, and aptitudes.</p>	<p>Connect4Patients uses this information only in accordance with applicable laws, such as to provide you with the products and services you specifically request or consent to and other uses or disclosures as you expressly consent to from time to time; or as required by law.</p>	<ul style="list-style-type: none"> • Service providers and Contractors • Third parties in connection with products or services we provide to you • Affiliates 	<ul style="list-style-type: none"> • Advertisers and marketing partners; • Data analytics providers; and • Social media networks

Rights and Choices

Consumers may be provided with certain rights regarding their Personal Information under their state privacy law. For requests received directly from a consumer, this section describes your rights and explains how to exercise those rights.

Access to Specific Information and Data Portability Rights

You have the right to request that we disclose certain information to you about our collection and use of your Personal Data over the past 12 months. Once we receive and confirm your authenticated consumer request, you may request we disclose to you:

- The categories of personal information we collected about you.
- The categories of sources for the personal information we collected about you.
- Our business or commercial purpose for collecting or selling that personal information.
- The categories of third parties with whom we disclose that personal information.
- The specific pieces of personal information we collected about you (also called a data portability request).

Deletion Request Rights

You have the right to request that we delete your Personal Data that we collected from you and retained, subject to certain exceptions. Once we receive and confirm your authenticated consumer request, we will delete your Personal Data from our records, unless an exception applies.

Rectification Request Rights

You have the right to request correction of inaccurate or incomplete Personal Data that we collected from you and retained, subject to certain exceptions. Once we receive and confirm your authenticated consumer request, we will provide a response that may include self-service tools that enable you to update your Personal Data, unless an exception applies.

Opt-out Rights

You have the right to opt out of the following uses of your Personal Data: (a) targeted advertising; (b) the sale of Personal Data; and (c) profiling in furtherance of decisions that produce legal or similarly significant effects.

You will be able to opt-out of the sale and share of your personal information as well as opt-out of the sale and share of your cookies for marketing purposes, including targeted advertising by contacting us at privacy@connect4patients.com.

However, note that if you provide your information to a third party for their own use, or if said third party otherwise collects your information as part of your interactions with them, then their use of your information will be subject to the limits of their privacy statement or notice, rather than ours.

Request Submissions

To exercise consumer privacy rights under state law, please contact us at privacy@connect4patients.com.

Authenticated Requests

- An authenticated request may be submitted by a consumer resident of the states listed above. These requests must:
 - Detail sufficient information that allows us to reasonably authenticate you are the person about whom we collected Personal Data; and
 - Describe your request with sufficient detail that allows us to properly understand, evaluate, and respond to it.

We cannot respond to your request or provide you with Personal Data if we cannot authenticate your identity or authority to make the request and confirm the Personal Data relates to you. We will only use personal information provided in an authenticated consumer request to verify the requestor's identity or authority to make the request.

Timeframe for Responding to Requests and Format

Connect4Patients shall confirm receipt of a consumer's request within ten (10) days of receipt. Connect4Patients will respond to the request within forty-five (45) days of receipt of the request.

The period of response may be extended to ninety (90) days if more time is required. In that event, we will inform you of the reason for the extension in writing. You may only make a verifiable consumer request for access or data portability twice within a 12-month period.

Appeal Process

After receiving a response to an authenticated request, consumers may make an appeal to Connect4Patients by contacting privacy@connect4patients.com. with the subject "appeal" and state the reasons for their appeal. Consumers must send an appeal request within twenty (20) days of receipt of Connect4Patients's response to their authenticated request.

Fee

We do not charge a fee to process or respond to your authenticated consumer request unless it is excessive, repetitive, or manifestly unfounded.

No Discrimination

Unless permitted by law, we will not discriminate against you for exercising the rights by:

- Denying goods or services to you;
- Charging different prices or rates for goods or services, including through the use of discounts, benefits, or other penalties;
- Providing a different level or quality of goods or services; and
- Suggesting a different price or quality of goods or services will apply if rights are exercised.

Please note, that certain information is required to effectively use our Services. For example, if you exercise the right to delete your information your account will be deactivated, which prevents the use of our goods and services. This in no way prevents you from creating a new account in the future.

No Financial Incentive

We do not offer any financial incentives or price or service difference in an attempt to influence a consumer's decision whether or not to exercise a right afforded to the consumer under their state consumer privacy laws.

Additional Notice to California Residents

If you are a California resident, under the California "Shine the Light" law, you have the right to receive: (a) information identifying any third party companies to which we may have disclosed, within the past year, personal information pertaining to you and your family for that company's direct marketing purposes; and (b) a description of the categories of personal information disclosed. To obtain such information, please email your request to privacy@connect4patients.com and include your name, email address, mailing address or zip code, and a reference to "Your California "Shine the Light" Privacy Rights." We are not responsible for requests that are mis-labeled or sent improperly, or do not have complete information.

Notice to Nevada Residents

If you are a Nevada resident, you have the right to opt-out of the sale of certain personally identifiable information we have collected about you to third parties. Connect4Patients does not currently sell your personally identifiable information as those terms are defined under Nevada law. However, if you wish to submit a request to opt-out of the sale of such information if Connect4Patients were to engage in such a sale in the future, you may submit your request in writing to: privacy@connect4patients.com. Your request must reference your Nevada rights and include your name, mailing address, zip code, and email address. We are not responsible for requests that do not come through the designated request mechanism or do not contain sufficient information to allow us to process your request. Connect4Patients will respond to valid requests within 60 days.

Changes to Privacy Notice

From time to time, we may change this State Privacy Notice Supplement and will notify you of changes by posting the changed or modified State Privacy Notice Supplement on our Site. If the changes are material, we will provide you with additional notice (such as sending you an email notification or posting a banner notice on our web page). Any changes will be effective immediately upon the posting of the revised State Privacy Notice Supplement unless otherwise specified. Your continued use of our Services following the posting of changes constitutes your acceptance of such changes.

Contact Information

If you have any questions about the Privacy Notice, this State Privacy Notice Supplement, or our privacy practices, please contact us at:

Our postal address: 5700 Masters Court, Flower Mound TX 75022

Other ways to reach us:

Email: privacy@connect4patients.com